

Please take a few minutes to respond to this survey. The purpose of this survey is to obtain information about the experiences of staff members and volunteers and to obtain their thoughts about certain aspects of this centre's operations. Your responses will provide feedback to this centre and we will also forward the information to the Canadian Association of Family Resource Programs in order to build a cross-Canada picture of Family Resource Programs.

Your information is provided anonymously and when we pull all responses together it will not be possible to identify any individual participant's answers. You are under no obligation to take part in this survey. If you agree to participate, you can skip any question you would rather not answer.

First we would like to ask you about your experiences as an employee or volunteer with this centre. Please indicate the extent to which you agree or disagree with each of the following items.

		STRONGLY DISAGREE		NEITHER AGREE NOR DISAGREE			STRONGLY AGREE		DOES NOT APPLY
		1	2	3	4	5	6	7	
1.	My work at this centre is meaningful to me and contributes to the organization.	0	•	0	O	0	0	0	0
2.	When I wish to do so, there are opportunities for me to become involved in day-to-day program decisions, strategic planning, policy-making and program development.	0	0	0	O	0	O	O	•
3.	This organization provides opportunities for me to develop my knowledge or skills.		0	0	O	0	O	0	0
4.	Workplace policies and procedures take the needs of staff members and volunteers into consideration.	•	•	•	O	•	O	O	•

Next we would like to ask you about your opinions regarding certain aspects of this centre's operations.

		STRONGLY DISAGREE		NEITHER AGREE NOR DISAGREE				DOES NOT APPLY	
		1	2	3	4	5	6	7	
5.	The policies of this centre reflect family support principles.	0	0	0	0	0	0	0	0
6.	The policies of this centre provide clear guidance and direction to staff and volunteers.	O	•	O	O	O	O	O	0

7.	comr supp	eholders and munity partners ort this nization.	O	0	0	0	0	0	0	0
8.	Stakeholders and partners seem satisifed with the services offered by the centre.		O	O	O	O	O	O	O	0
9.	in pa	organization engages rtnerships that enable provide enhanced ces.	0	0	0	0	0	0	0	0
	any c	owing section we would requestions you would requestrians and requestrians with the section we would request the section will be requested to the sect		_		your bac	kground	d. Please	e feel free	e to
	$\circ$	Under 20 years old		36-	40					
		21-25		<b>3</b> 0-41-4						
	0	26-30		<b>3</b> 46-						
	0	<ul><li>31-35</li><li>51 and over</li></ul>								
11.	Wha	at is your gender?								
	0	Female O Male								
12.	How	n many years of experie	ence do yo	u have i	n the fan	nily suppo	ort field?			
	0	Under 1 year		<b>)</b> 10-1	4 years					
	0	1-2 years		_	20 years					
	0	3-5 years		Ove	er 20 yeaı	rs				
	0	6-9 years								
13.	How	n many years have you	worked or	volunte	ered witl	n this cen	tre?			
	0	Under 1 year		) 10-1	4 years					
	0	1-2 years		15-2	20 years					
	0	3-5 years		Ove	er 20 yeaı	rs				
	0	6-9 years								

14.	Wha	at is the highest level of educat	ion y	ou have completed?
	0	Primary School	0	University degree
	0	Secondary School	0	Postgraduate degree
	0	College or technical diploma		
15.	At p	resent, I am a:		
	0	Full time staff member	0	Volunteer
	0	Part time staff member	0	Student
16.		r work at this centre:	, ,	our answers, or to share any comments or ideas about