



e-Valuation  
**FRP**  
CANADA

Please take some time to complete this survey. Your answers will help us to provide high quality programming for all participants. The information you provide will also be forwarded to the Canadian Association of Family Resource Programs (FRP Canada), so that they can create an overview of how family resource programs are performing in Canada.

Your information is provided anonymously; no names are used. All the participants' answers will be added together so it will not be possible to identify any individual's answer. You can choose not to take part in this survey or to skip any question you would rather not answer.

## Basic Survey

First we would like to ask you about your experiences at this program. Please indicate the extent of your agreement with each of the following items.

	STRONGLY DISAGREE			NEITHER AGREE NOR DISAGREE			STRONGLY AGREE	DOES NOT APPLY
	1	2	3	4	5	6	7	
1. When I come to this program, I feel welcomed and accepted.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Staff members of this program treat me with respect.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Programs and activities are provided in a way that makes it possible to participate.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Staff are available when I need them.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. There are opportunities for me to become involved in how this program operates if I wish to do so.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. This program is welcoming to the diverse groups of people who live in this community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Since coming to this program, I have made friends I can connect with and turn to outside of the program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Since coming to this program, I have become more aware of the services and resources available in my community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. I would recommend this program to a friend.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. Overall, I have benefitted from my participation in this program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



## Demographic Survey

For Questions 1-10, please respond for your own family only. If you do not have the information or would rather not answer a question, please skip that question.

1. **How long have you been living in your current neighborhood or town?**

**(Check one only)**

- Less than 1 year                       5 years to less than 10 years  
 1 year to less than 3 years         10 years or more  
 3 years to less than 5 years

2. **What is your postal code? \_\_\_\_\_**

3. **How long have you lived in Canada? (Check one only)**

- Less than 1 year                       5 years to less than 10 years  
 1 year to less than 3 years         10 years or more  
 3 years to less than 5 years

4. **How long have you been participating in programs offered by this centre?  
(Check one only)**

- Less than 1 year  
 1 year to less than 3 years  
 3 years or more

5. **What language do you use most often at home? (Check one only)**

- English  
 French  
 Other (please specify): \_\_\_\_\_

6. Where did you learn about this program? (Select all that apply)

- Family or friends
- Another participant
- Health care provider
- Social services worker
- School system
- Faith based organization
- Advertising, pamphlets, posters, presentations
- Internet
- Other (please explain): \_\_\_\_\_



7. What is the total before tax income of all members of your household?

- Under \$19,999 per year
- \$20,000 to \$39,999 per year
- \$40,000 to \$59,999 per year
- \$60,000 to \$79,999 per year
- \$80,000 to \$99,999 per year
- Over \$100,000 per year



8. What is the highest level of education you have completed? (Check one only)

- Primary School
- Secondary School
- College/CEGEP diploma
- University degree
- Postgraduate degree



9. Please provide the following information about you and any other adult family members who have participated in this program during the last month.

		 Gender		 Age	Number of times during the last month this <u>adult family member</u> participated in programs. Please provide <u>one number</u> as a response for each person.
You	➔	<input type="radio"/> Female	<input type="radio"/> Male		
Family Member 1	➔	<input type="radio"/> Female	<input type="radio"/> Male		
Family Member 2	➔	<input type="radio"/> Female	<input type="radio"/> Male		
Family Member 3	➔	<input type="radio"/> Female	<input type="radio"/> Male		

10. Please provide the following information about your children who have participated in this program during the last month. If you did not bring any of your own children to the program, please go direct to Question 11.

		 Gender		 Age	Number of times during the last month <u>your daughter or son</u> participated in programs. Please provide <u>one number</u> as a response for each child.
Child 1	➔	<input type="radio"/> Female	<input type="radio"/> Male		
Child 2	➔	<input type="radio"/> Female	<input type="radio"/> Male		
Child 3	➔	<input type="radio"/> Female	<input type="radio"/> Male		
Child 4	➔	<input type="radio"/> Female	<input type="radio"/> Male		
Child 5	➔	<input type="radio"/> Female	<input type="radio"/> Male		

11. Please provide the following information about the children you brought to the program as a caregiver. If you did not bring any children to the program as a caregiver, please go to Question 12.

		 Gender		 Age	Number of times during the last month this <u>child</u> participated in programs. Please provide <u>one number</u> as a response.
Child 1	➔	<input type="radio"/> Female	<input type="radio"/> Male		
Child 2	➔	<input type="radio"/> Female	<input type="radio"/> Male		
Child 3	➔	<input type="radio"/> Female	<input type="radio"/> Male		
Child 4	➔	<input type="radio"/> Female	<input type="radio"/> Male		
Child 5	➔	<input type="radio"/> Female	<input type="radio"/> Male		

12. Please share any other comments or suggestions.

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## Parenting Survey

Next we have some questions related to parenting. Please indicate the extent of your agreement with each of the following items.

Since I began coming to this program/centre:

	STRONGLY DISAGREE		NEITHER AGREE NOR DISAGREE			STRONGLY AGREE		DOES NOT APPLY
	1	2	3	4	5	6	7	
1. I am more aware of what to expect my child to do at his or her age.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I use ideas that I learned at this program to help me manage my child's behavior.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. I use activities at home that I learned at this program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. I feel more confident as a parent or caregiver.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. I understand my child/children better.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. I am better able to deal with the day-to-day challenges that we face as a family.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Child Development Survey

Next we have some questions related to child development. Please indicate the extent of your agreement with each of the following items.

Since I began coming to this program/centre:

	STRONGLY DISAGREE		NEITHER AGREE NOR DISAGREE			STRONGLY AGREE		DOES NOT APPLY
	1	2	3	4	5	6	7	
1. My child is more comfortable in social situations.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. My child has more opportunities to play with other children.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. My child has more opportunities to explore new environments.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. My child has more opportunities to play with appropriate toys.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. My child has more opportunities to interact with people from different backgrounds.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



## Settlement (If you are new to Canada, please complete this survey)

Next we have some questions related to settlement. Please indicate the extent of your agreement with each of the following items.

	STRONGLY DISAGREE			NEITHER AGREE NOR DISAGREE			STRONGLY AGREE	DOES NOT APPLY
	1	2	3	4	5	6	7	
1. The program staff is sensitive to my culture.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The program gives me opportunities to practise my English/French language skills.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The program has connected me with new people and groups in the wider community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The program has helped me to better understand Canadian culture, values and practices.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Special Needs Survey (If you have a child with special needs, please complete this survey)

Next we have some questions related to how your child's needs were accommodated within the program. Please indicate the extent of your agreement with each of the following items.

	<b>STRONGLY DISAGREE</b>		<b>NEITHER AGREE NOR DISAGREE</b>			<b>STRONGLY AGREE</b>		<b>DOES NOT APPLY</b>
	1	2	3	4	5	6	7	
1. My child was able to participate in the activities of this program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Program staff knows how to work with children with special needs and their families.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Program staff kept my child safe and comfortable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The program accommodated the special needs of my child.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Pre and Post Natal Survey

(If you took part in a pre/post natal support program, please complete this survey)

Next we have some questions related to pre/post natal support. Please indicate the extent of your agreement with each of the following items.

	<b>STRONGLY DISAGREE</b>			<b>NEITHER AGREE NOR DISAGREE</b>			<b>STRONGLY AGREE</b>	<b>DOES NOT APPLY</b>
	1	2	3	4	5	6	7	
1. The program has helped me to better understand the stages of a typical pregnancy and birth.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The program has helped me to better understand and manage the factors that can put the health of my baby at risk.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The program helped me to better understand ways of bonding with my baby.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The program has made me more confident to parent a baby.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The program helped me to connect with other expectant/new parents.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>